



Price Guarantee information

Date: _____

Guest details:

Name: _____

Address: _____

Town/city: Country: _____

Postcode: _____

Telephone: _____

E-mail address: _____

Information on hotel booking:

Hotel: _____

Address: _____

City/town: _____ Country: _____

Arrival date: _____ Departure date: _____

Confirmed price: _____ Booking ref.: _____

Price stated by third party: _____

Website URL: _____

Documents enclosed: _____

Comments: _____

Instructions:

- Your application must be sent within 24 hours of making the reservation at www.firsthotels.com or three days before arrival at the hotel. Bookings made 3 days or fewer before arrival at the hotel are not covered by the guarantee.
- To help speed up the process, please enclose a screen print of the web page where you found the lower price.
- Send your application by fax to: + 47 23 11 60 99.
- We will contact you by e-mail.



Price Guarantee form

If you book your hotel room on our website www.firsthotels.com, we guarantee that you will receive the best rate available for your required dates.

We guarantee that you will not find a lower rate anywhere else. If, however, you do find a lower rate, we will give you a further 25% discount on that figure.

Which rates qualify for this fantastic price guarantee from First Hotels:

All rates available on the Internet for the same dates and within 24 hours from the time you book the hotel room. Group rates, corporate rates, tour operator rates, membership rates and rates which are part of a holiday package or conference package do not qualify.

Further information:

- The price guarantee applies to all First Hotels.
- The booking must apply to the same dates and the same content, i.e. the same type of room, number of rooms and conditions as for the booking you made via www.firsthotels.com. Please be aware that TAX and breakfast is included in the stated rate.
- Any conditions related to the selected rate must contain the same restrictions, for example cancellation rules, how many days before arrival the booking must be made, guarantee rules, etc.
- Rates not covered by the guarantee include agreement rates, contract rates or specially negotiated rates such as group rates, rates in conjunction with meetings and conferences, tour operator rates or rates which are only available to members of an organisation or club or any other membership which gives reduced rates.
- The price guarantee does not apply to rates found on websites where the rate and hotel are not stated until you have paid for your stay. The same also applies to other websites where rates are beyond First Hotel's control.